Reports & Templates

My NIT Pool (but *not* my NCAA pools) keeps "hanging" in the midst of the Auto Update process. What's going on? In my other pool I do not have this problem.

Chances are you have some Prompt dialogs enabled. Here is some additional information and tips about how to use the Auto-Update process:

1. Make sure your HTTP (See Preferences) settings are correct.
2. Run a test (Test Script button) before starting the auto-update feature. All prompt dialogs must be disabled, otherwise the script can not run to completion.
3. Make sure the computer does not go to sleep or into hibernation mode

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Author: OfficePool
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