

## General

### **When attempting to setup the database file index it is responding to me: "Invalid response from the database. Password could not be set."**

This could be one of three things.

1. You are not using the latest version of OfficePool (See about box and make sure it's the current year and matches the [latest version](#)).
2. You have not registered OfficePool for the current year
3. You do have a connection to the internet.

Unique solution ID: #1080

Author: OfficePool

Last update: 2013-03-16 15:11