

## General

# Help! I get an invalid serial number even though I registered for OfficePool.

This is also related to "Not a valid serial number. Please try again"

A couple things to check:

1. Make sure you have the latest version of OfficePool.  
(<http://officepool.pachysoft.com/>)
2. First try the copy/paste method. If that doesn't work, try typing it in manually. Some email programs copy/paste hidden characters and OfficePool will not recognize this.

Unique solution ID: #1084

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