

# Web Entry Form

**When I submit picks via the Web Entry Form, the resulting page gives me an error that:**

**The Pool Manager (email address) is not registered for 2011. Your picks were not recorded or sent.**

**However, I am registered and have a valid key.**

If you generate a Web Entry form before entering in the registration code, you may see this error. Just to be sure, make sure the registration code has been entered and then re-generate the Web Entry Form.

Also make sure you are 100% sure you're using the 2019 version of OfficePool and not a previous version.

If needed, start a brand new file from scratch.

Unique solution ID: #1050

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