

# General Usage

## How come you don't respond to my emails?

We try to respond to every email but most times you don't get a response is because you are using (through some service like [Barracuda](#)) or the response is filtered by your ISP or our response is sent to your SPAM account. If you send two or more emails without a response then try using a service like Yahoo! Mail or Google Mail.

Unique solution ID: #1069

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